



Michael S. Figlioli
Director, National Veterans Service
Veterans of Foreign Wars of the United States

Mike Figlioli was appointed Director of the VFW National Veterans Service (NVS) on March 1, 2023, which operates out of the VFW Washington Office in Washington, D.C.

As NVS Director, Mike is responsible for the day-to-day operations of the program, which ensures veterans, service members and their families have access to their earned benefits through the Departments of Veterans Affairs, Defense and Labor. The scope of his role also includes overseeing the VFW's network of more than 1,950 VFW Accredited Service Officers located around the world and on almost two dozen military installations, to ensure they have the necessary training and resources to provide the best possible service to their veteran clients.

Mike joined the VFW Washington Office in 2011. His past roles with the VFW include National Veterans Service (NVS) Deputy Director; NVS Assistant Director, Veterans Benefits Policy; NVS Associate Director, Field Operations; and as a Pre-Discharge Claims Representative in the National Veterans Service directorate.

As the subject matter expert for veteran service claims, benefits and compensation, many have come to rely on Mike's knowledge and professionalism. Mike was appointed as a special advisor to Secretary of Veterans Affairs, Robert A. McDonald to serve on the Advisory Committee for Cemeteries and Memorials. He was reappointed by Secretary Robert Wilkie for a second term from 2018 to 2020. He has also testified numerous times before Congress – experiences Figlioli will continue to use as the conduit between the veterans advocacy and veterans' compensation, health care and benefits.



He served in the U.S. Army from 1988 to 1996. After completing Basic and Advanced Individual Training at Fort Sill, Oklahoma, he was assigned to the 18th Field Artillery Regiment in Augsburg, Germany, as a cannon crewmember, and later, as a maintenance clerk. He would serve as a Training and Operations NCO with the 24th Infantry Division at Fort Benning, Georgia, and as the Division Ammunition NCO for the 2nd Infantry Division, Camp Casey, Republic of Korea. He returned to the United States in June 1995 to complete his Army career with the 3rd Infantry Division at Fort Stewart, Georgia. His military decorations include the Army Commendation Medal, five Army Achievement Medals, the National Defense Service Medal, and the Korean Defense Service Medal.

Mike is a Life member of USS Jacob Jones VFW Post 2017 in Dedham, Massachusetts. Along with his appointment as the VFW Department of Massachusetts Service Officer in 2008, he was also appointed Department Legislative Director and elected as VFW District 5 Commander and VFW Post 2017 Commander. He has served on numerous VFW committees at both Department and National levels, to include Budget, Bylaws, Legislative, Veterans Service, National Security and Foreign Affairs, and POW/MIA.

Mike is a native of Dedham, Massachusetts. Mike's wife, Dawn Jirak, is a retired U.S. Air Force Master Sgt., a veteran of Operation Desert Shield/Desert Storm, and a past NVS Deputy Director. The two reside in Deale, Maryland.

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